

Accessibility Policy

Purpose

- 1) To ensure that volunteers of any ability can participate at the Japanese Canadian Cultural Centre;
- 2) To ensure that all volunteers are equipped to work and provide service to clients with disabilities.

Policy Statement

The Japanese Canadian Cultural Centre (JCCC) strives to ensure that our service delivery supports the core principles of the Accessibility for Ontarians with Disabilities Act (AODA).

Definitions

“Disability” refers to mental, physical, learning disabilities, chronic illness, mental illness and anything that would be prescribed as disability from an insurer.

“Customer” is similar to client for non-profit organizations, and refers to anyone receiving a service.

“Accessible” refers to spaces, communication and information that can be accessed by anyone regardless of ability.

“Accommodation” is the action that can be taken, when possible, to meet the ability needs of a client, volunteer or staff-person. For volunteers, accommodations will allow for the completion of non-essential duties when possible.

Staff Responsibilities

It is the responsibility of volunteer supervisors recruiting, engaging and working with volunteers to be mindful of accommodations required by applicants who may have disabilities.

Volunteer supervisors must provide training to ensure volunteers can respond to and accommodate clients of all abilities. Feedback from volunteers should be reviewed by the Volunteer Committee.

Volunteer Responsibilities

It is the responsibility of volunteers to perform their tasks according to the guidelines laid out by their volunteer supervisors.